

Reduce risk, improve accountability and raise productivity through better delegated authorities

Clear Accountabilities



Reduced Risk



Better Productivity

Our mission is to make it easy for our clients to reduce risk, improve accountability and raise productivity through delegated authorities.

We believe that all employees should clearly understand what they can and can't do, and how decisions are made in their organisation. This is essential for effective decision-making and good risk management. We help our clients achieve this through delegated authorities that are clear, accessible, easy to manage, and linked to relevant policies.

Our turnkey solutions are tailored to meet each client's needs and include: assessments, benchmarking, review and enhancement projects, implementing Authorities Online™ software, training, and embedding delegated authorities practices into business as usual.

Authorities Online™ is unique, web-based software that we developed specifically for making delegated authorities clear, transparent, and easy. The software covers all material decisions, financial and non-financial, and enables each to be linked to relevant policies. Authorities Online™ is easy to use and search, has strong reporting capability, and retains a full audit trail of historic data.



SOLUTIONS:

We make it easy for our clients to achieve their objectives quickly and cost-effectively through a range of turnkey solutions tailored to each client's needs:

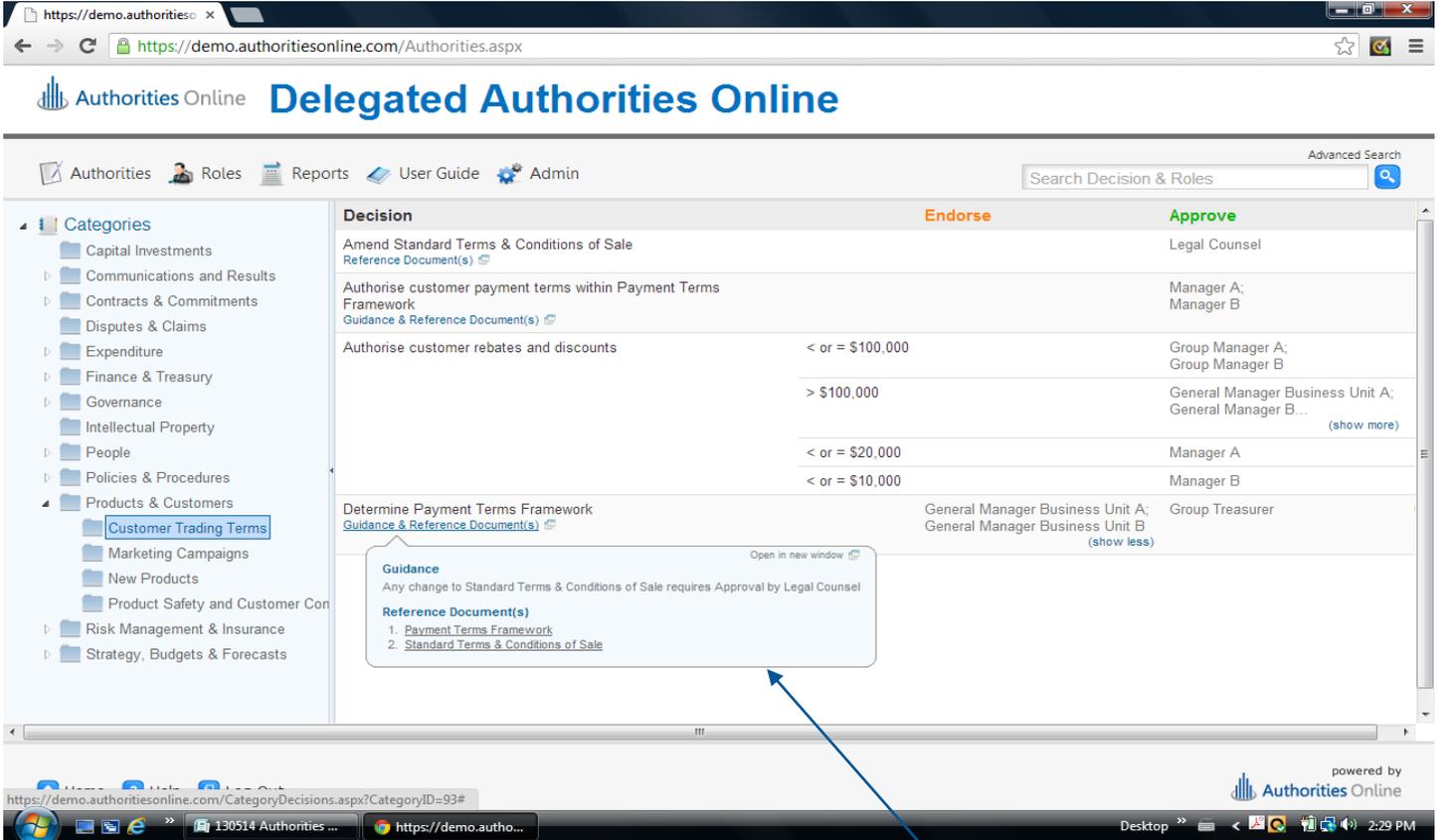
- Assessments of the current state, identifying risks, gaps and improvement opportunities
- Projects to enhance delegated authorities, including external benchmarking if required
- Authorities Online™ software, purpose-built for making delegations clear, accessible and easy
- Comprehensive framework of sample delegations drawn from our knowledge of many organisations
- Programs to embed delegated authorities into business as usual, including training if required

BENEFITS:

- **Reduced risk** – better control over decision-making, culture of compliance, links to policies
- **Greater productivity** – avoid wasting time working out who has authority to make decisions
- **Better decision-making** – clear accountabilities, the right people making decisions in the right ways
- **Improved delegations** – clear, accessible and easy to manage, one version of the truth

View Decisions:

Decisions can be grouped in categories with links to supporting policies



The screenshot shows the 'Delegated Authorities Online' interface. On the left, a navigation tree is expanded to 'Customer Trading Terms'. The main area displays a table of decisions with columns for 'Decision', 'Endorse', and 'Approve'. A pop-up box is overlaid on the 'Determine Payment Terms Framework' decision, containing the following text:

Guidance
Any change to Standard Terms & Conditions of Sale requires Approval by Legal Counsel

Reference Document(s)

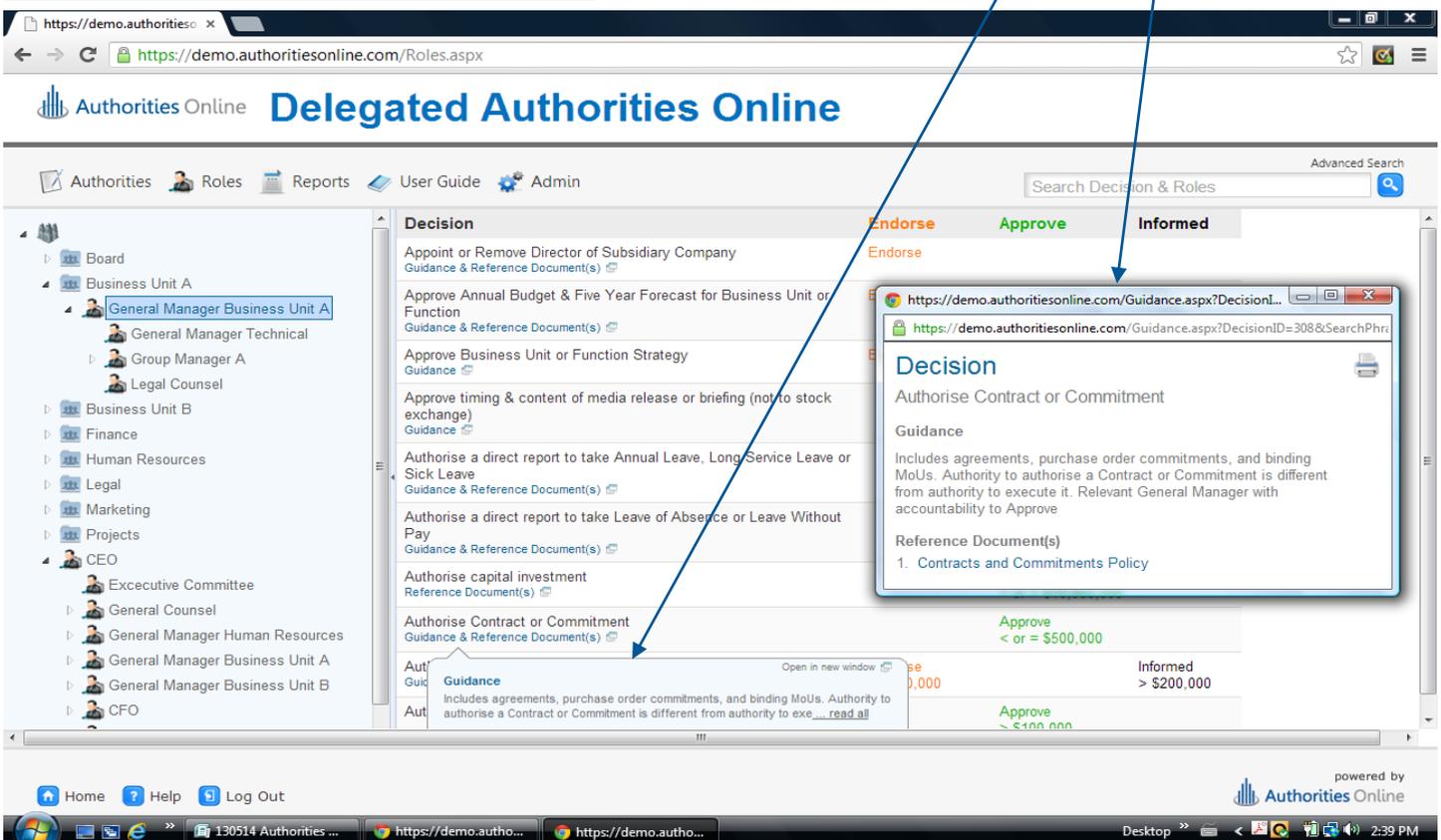
1. [Payment Terms Framework](#)
2. [Standard Terms & Conditions of Sale](#)

The pop-up box also includes an 'Open in new window' link.

OR View Roles:

Roles can be grouped in business units and show reporting lines

Pop up boxes show guidance and links to supporting documents



The screenshot shows the 'Delegated Authorities Online' interface. On the left, a navigation tree is expanded to 'General Manager Business Unit A'. The main area displays a table of roles with columns for 'Decision', 'Endorse', 'Approve', and 'Informed'. A pop-up box is overlaid on the 'Authorise Contract or Commitment' role, containing the following text:

Decision
Authorise Contract or Commitment

Guidance
Includes agreements, purchase order commitments, and binding MoUs. Authority to authorise a Contract or Commitment is different from authority to execute it. Relevant General Manager with accountability to Approve

Reference Document(s)

1. [Contracts and Commitments Policy](#)

The pop-up box also includes a 'Print' icon and a 'read all' link.